



## Return form

IBD International Brand Discount EOOD EIK: 206574210 with management address in the city of Sofia, Lyulin district, Doctor Petar Dertliev Blvd., 25, phone: 0882621097, e-mail info@ibdiscount.com

INTERNATIONAL  
BRAND DISCOUNT

Invoice number		Phone:	
Invoice data		Address	
Name and surname		Email:	

### HOW EASIEST TO RETURN A PURCHASED PRODUCT?

1. Fill in your personal details above. In case you don't have an email, leave this field blank.
2. Mark below the option you want: cancellation of a distance contract within 14 days or replacement
3. In the table below, please indicate:
  - Name and quantity of the product(s) you are returning,
  - Reason for return by selecting the reason code listed below the table,

4. Please write down your bank account /IBAN/ if you paid for your order by cash on delivery.

Refunds for prepayment by card will be made according to the same payment method/card you used for the original transaction

Bank account/IBAN: \_\_\_\_\_

SWIFT CODE \_\_\_\_\_

BANK NAME \_\_\_\_\_

BANK ADDRESS \_\_\_\_\_

Product name	amount	Cause of return	Replacement (write down the desired product)	Refund (Mark with an X)

1. Wrong or damaged product on delivery
  - 1a. Missing product, part/accessories
  - 1b. Received wrong product
  - 1c. Wrong product ordered
  - 1d. Received damaged product
2. It doesn't live up to expectations
  - 2a. I do not like
  - 2b. Difficult to use

3. Correctness of information upon purchase
  - 3a. Wrong price
  - 3b. Incorrect information
  - 3c. Unrealistic promises

4. Damaged product
  - 4a. Broken or damaged product
  - 4b. Not working product
5. Other: write the reason here

Signature \_\_\_\_\_

If you are legally entitled to return the product, you can send it to:

the town of Bozhurishte,

Sofia Region,

Bozhurishte Economic Zone,

19 "Simeon Petrov" St

together with this return form and a copy of the invoice.

The personal data provided in this form will be processed solely for the purpose of servicing your complaint. For more information, please check our Privacy Policy. <https://borner.hr/hr/povjerljivost-i-zastita-podataka/>

Please note that your claim will be resolved according to your consumer rights based on applicable law and/or terms applicable at the time of purchase.